



---

## Visitor Experience Assistant

At Sacrewell we pride ourselves on agricultural education and furthering the aims of the William Scott Abbott Trust. The Visitor Experience Team are the customer facing team that deliver a range of activities, tours, and services to the public. We hope to attract those who are interested in farming, agriculture, and conservation. An interest in childhood education and/or animals is also preferred. This position is compensated with an hourly wage and reports to the Visitor Experience Supervisor.

---

*For further details or to apply for this post, please email Oliver Dobson ([oliver.dobson@sacrewell.org.uk](mailto:oliver.dobson@sacrewell.org.uk)).*

### Primary Responsibilities

- 
- You will be responsible for our visitors experience of our site. It is the Visitor Experience team that make Sacrewell and our farm memorable for all our customers.
  - Delivering tours & activities- from marshmallow roasting to den building!
  - Ensuring the site is kept clean and runs smoothly alongside the Site Operations team.
  - Setting up facilities & function rooms for external groups.
  - Occasionally assisting our sales team and working reception
  - Providing a safe environment for visitors to The Playbarn at Sacrewell, an indoor soft-play facility. This duty is shared amongst all staff of the Visitor Experience team.
- 

### Essential Knowledge, Abilities and Skills

- 
- This is a very varied role, so any knowledge on farming, agriculture, animals, milling, customer service or education will be recognised as a strong skill.
  - Be personable. This is a front-facing, customer serving role and therefore requires competent communicative abilities.
  - Proficient in English speaking.
- 

### Physical Requirements

- 
- In setting up various sites for different events, you may be required to move reasonably heavy loads of materials and supplies. A telescopic handler is on site for any particular bulky/ heavy items to be transported.
  - A Visitor Experience personnel must be able to walk throughout our site many times a day and carry provisions for all activities.
  - Able to work in all weather conditions.
  - Ability to reach above head with both arms.
  - Excellent eye sight and hearing ability.
  - Hand and wrist dexterity.
-